

waterwatch

Connecticut | February - March 2025

Free Fun for Winter!



MYSTIC AQUARIUM







PLAYHOUSE
Non-profit 501 (C)(3)
Reel to Real - Diversity Film Series

Throughout the winter season, be sure to take advantage of the special deals Aquarion has arranged for its customers at area attractions. You'll find ticket deals to places like the Stamford Museum and Nature Center, the Ridgefield Playhouse, Mystic Aquarium and Mystic Seaport Museum. Just head for aquarionwater.com/freetickets — and enjoy the fun!

Did You Know?

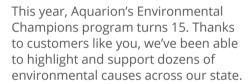
Aquarion's mobile app is now available in both English and Spanish. It makes it easy to use your phone to track your water usage, check account balances and pay your bills. Download the Aquarion mobile app today at aquarionwater.com/mobileapp. Then, simply set your phone's default language to your preferred one.





Who'll Be Our Environmental Champions for 2025?





Now we're hoping you'll help us celebrate this milestone. Please let us know about an individual, organization or business that's doing great volunteer work to protect or improve Connecticut's environment. The winners will then be able to direct a \$5,000 grant from Aquarion to their favorite environmental non-profit. The student winner will take home a \$1,000 award.



You can nominate candidates in any of the four categories: Adult, Non-Profit, Business and Student. And since no environmental hero should go unsung, we welcome self-nominations, too.

We'll name our 2025 Environmental Champions on June 7 at a special awards event hosted by Connecticut's Beardsley Zoo. Just be sure to get your nomination in by May 9. For all the details, visit aquarionwater.com/awards.

Navigating Financial Challenges

If you're finding it difficult to keep up with your water bill, Aquarion has assistance programs that can help.

You may qualify for LIRAP, our Low-Income Rate Assistance Program that provides an on-bill discount. If you need some extra time to pay off a past-due balance, check out our Flexible Payment Plan. You may even be eligible for a one-time payment voucher of up to \$250.

For details about each of these

programs, visit aquarionwater.com /assistance. To simplify the application process for the LIRAP and voucher programs, our partner, Operation Fuel, has recently launched a new application portal. This portal makes it even easier for you to submit your application online. Still have questions? Contact our Customer Service Center at 1-800-732-9678.

