

WATER WATCH

Connecticut

February 2021

Sign Up For Fast, Free Emergency Alert Service

Aquarion customers can receive automated alerts about water outages and other situations affecting their service – but only if we have your latest contact information.

To be sure that we have your correct phone number and email, please go to www.aquarionwater.com/alerts and sign up for Aquarion alerts powered by Everbridge. Otherwise, you'll risk missing alerts if your contact information is outdated or inaccurate.

For example, if you've moved from landline phone service to mobile only, we may not have your mobile number on file. By signing up for Aquarion alerts, you can update your phone number and email address so we can reach you in the best way possible.

You can ask to be notified of emergencies and other important information by phone, email or both. Once you're in the Aquarion alert system, you can sign in anytime to change your preferences and to keep your contact information up to date.

Aquarion will only use your contact information to notify you about emergencies, scheduled maintenance, and other important information. We will not provide your contact or location information to anyone else.

No one likes surprises about their water service. Here's how to avoid them – head to www.aquarionwater.com/alerts right now, and sign up.



New Ticket Deals Available To Aquarion Customers

Though the pandemic has temporarily shuttered some attractions offering free tickets to Aquarion customers, others are open and following recommended COVID guidelines.

The newest venue to join our free ticket program is the Ridgefield Playhouse. Buy one movie ticket and receive another one free, when available.



We are also very excited to add the Mystic Seaport Museum back to our free ticket customer offers.



For complete information, visit www.aquarionwater.com/freetickets.

“Buy One, Get One” Free Ticket Deals

Great Family-Focused Entertainment

Aquarion has arranged top deals for you at great attractions across Connecticut.

Your choices include Stamford Museum and Nature Center, The Ridgefield

Playhouse, Mystic Seaport Museum and Mystic Aquarium. Visit

www.aquarionwater.com/freetickets for more information – and have fun!



Stamford Museum & Nature Center



Don't Get Caught On Thin Ice

It's that time of year when we need to remind everyone that Aquarion reservoirs are off limits, even if the land around them is open to the public.



For some people, winter can bring the temptation to venture out onto an ice-covered reservoir. But anyone going onto the ice could be putting their safety at risk, and may be arrested for trespassing.

Ice-covered ponds and lakes can be dangerous enough, but reservoirs can be especially hazardous. Water levels can quickly change, leaving ice with no support beneath it. It can then crack and even collapse under relatively small loads.

So keep warm and dry by staying on solid ground. For safe and legal ways to hike, ski and snowshoe in the beautiful woodlands around select Aquarion reservoirs, check out www.aquarionwater.com/recreation.

Did You Know?

Checking your toilets for leaks is just a simple call or email away. We'll send you free dye tablets that will help show if your toilet tank is leaking into the bowl and wasting water. Just call us at 1-800-732-9678 or email cs@aquarionwater.com.

