

WATER WATCH

Connecticut

April 2021

A Fast, New Way To Contact Aquarion

Answers to questions about your water service, billing, assistance programs, conservation or other topics are now easier than ever to get from Aquarion.

We've just added a "chat" feature to our website that will connect you directly to one of our Customer Service representatives. "Chatting" works like texting – you type messages back and forth with our representatives by typing instead of talking. There's not nearly as much waiting as there can be with email exchanges.

The service is available Monday through Friday from 8:00 a.m. until 5:30 p.m. By entering your name and email address, your account information will immediately appear on our service representatives' screens to help them provide faster answers to your questions.

Using the service couldn't be easier. Just go to www.aquarionwater.com and click the blue "Chat with us" button on the bottom, right corner of your computer or mobile screen.

And, of course, other options for getting in touch with Aquarion remain the same. Whether you chat, email, call or write, we're here to make your experience as easy as... turning your faucet to get a glass of water.



Irrigation Schedule Starts in Nine Towns

Schedule Covers Darien, East Granby, Granby, Greenwich, New Canaan, Newtown, Simsbury, Stamford and Westport

Warming weather has put our mandatory, twice-weekly irrigation schedule in effect in nine Connecticut towns to help reduce water waste.

Mandatory, Maximum Twice-Weekly Sprinkler Irrigation Schedule

Last Digit of Your Address Number	Water Only On:
0, 2, 4, 6 or 8 (even numbers)	Sun & Wed 12:01 am – 10:00 am, or 6:00 pm – Midnight
1, 3, 5, 7 or 9 (odd numbers)	Sat & Tues 12:01 am – 10:00 am, or 6:00 pm – Midnight
No address number	Sun & Wed 12:01 am – 10:00 am, or 6:00 pm – Midnight

Three new towns – East Granby, Granby and Simsbury – have been added to the municipalities where residents need to follow the schedule shown here for irrigating no more than twice a week.

The schedule enables residents to keep lawns and gardens healthy without over-watering and needlessly lowering water levels in the reservoirs and wells serving them. For important details on the schedule, and to see if you might qualify for a variance, please visit www.aquarionwater.com/watering.

Nominations Open For Aquarion Environmental Awards

Earth Day 2021 is coming up on April 22 – and a great way to celebrate would be by nominating a person, business or non-profit for one of Aquarion's annual Environmental Champion Awards.

Each year we look to you to tell us about people and organizations who've made outstanding contributions to protecting and stewarding Connecticut's natural resources. We grant awards in several categories – Adult, High School Student, Small and Large Business, Non-Profit, and Environmental Communications.

The deadline for nominations is July 16. But don't wait until then. Check out the application form now on our website to give yourself time to put together a compelling case for your nominee.

You'll find all the information you need at www.aquarionwater.com/awards. In the meantime, thanks to everyone working hard on all fronts on behalf of Connecticut's environment. And that includes you and all other Aquarion customers using the state's water resources responsibly.



Did You Know?

Aquarion has programs available for customers having difficulty paying their water bill. You'll find more information at www.aquarionwater.com/assistance.



"Buy One, Get One" Free Ticket Deals

Great Family-Focused Entertainment

Aquarion has arranged top deals for you at great attractions across Connecticut.

Your choices include Stamford Museum and Nature Center, The Ridgefield Playhouse, Mystic Seaport Museum and Mystic Aquarium. Visit

www.aquarionwater.com/freetickets for more information – and have fun!



Stamford Museum & Nature Center



COMING UP ON THE BIG SCREEN!
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APRIL 2	APRIL 9	APRIL 16	APRIL 18	APRIL 23	APRIL 25

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